AcuteAlerts

SacValley MedShare's AcuteAlerts allows hospitals to send Patient Alerts and meet new Conditions of Participation (CoP) requirements.

In the recently announced Interoperability Final Rule, the Centers for Medicare & Medicaid Services established a new condition of participation (CoP) requiring hospitals and health systems to send electronic patient event notifications to other healthcare providers when a patient is admitted, discharged, or transferred at the hospital. Conditions of Participation (CoP)s are federal regulations that healthcare facilities must comply with in order to participate in Medicare and Medicaid programs. Patient event notifications refer to admission, discharge, and transfer (ADT) information about patients, often sent through health information exchanges, to improve care coordination. To comply with the CoP, hospitals must send alerts to a patient's healthcare providers and must make a reasonable effort to ensure they are getting to the right healthcare provider.

What?

- The AcuteAlerts notification includes the patient's name, the treating provider's name, sending institution's name and admit, transfer and discharge date and time, meeting CoP requirements.
- AcuteAlerts are sent electronically to the patient's care provider/practice, applicable post-acute care provider, or other providers identified by the patient.
- Provider(s) are notified by email that they have received an AcuteAlerts for their patient. They are directed to a secure website to view the patient's information. KONZA uses the Admission, Discharge, and Transfer (ADT) feed from the hospital to electronically identify patients and alert their providers.
- AcuteAlerts provides the alerts in near real-time by leveraging existing capabilities in the KONZA health information exchange platform.
- AcuteAlerts inform transitions of care in the clinical workflow so care teams can proactively engage and monitor patients after they are discharged from the hospital or admitted to an ER.

Why?

- Alerting reduces readmissions (inside and outside of your system) and avoidable ED visits, improves the quality of care for at-risk patients during transitions of care, and reduces overall healthcare costs.
- Alerting connects providers during clinical encounters so they can be more informed, make faster care decisions, and allow patients to get better care.
- Alerting facilitates safe, coordinated patient care post-discharge with accurate patient data.
- Medicare conditions of participation are federal regulations that healthcare facilities must comply with in order to participate in Medicare and Medicaid programs.

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How?

- AcuteAlerts provides near real-time notifications, leveraging capabilities in the KONZA HIE platform to help inform providers by monitoring trigger events. Those event notifications are delivered to the right caregiver at the right time.
- AcuteAlerts provide notifications containing patient name, treating practitioner name, and sending institution name at the point of patient admission, discharge, and transfer for ED, inpatient, and observation patients.
- Alerts can be delivered to a patient's established PCP, established primary care practice group, or other practitioners/groups identified by the patient as primarily responsible for his or her care.

Who?

- The CoP applies to all Medicare and Medicaid participating hospitals, including psychiatric and Critical Access Hospitals, requiring them to send electronic notifications to another healthcare facility, community provider, or practitioner.

When

- Starting in the Spring of 2021 (12 months after the publication of the final rule), CMS's Medicare CoPs for hospitals and CAHs will require that they send electronic patient ADT event notifications to other healthcare facilities or community providers.

To learn more about the AcuteAlerts product, contact info@sacvalleyms.org

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