



DXF QHIO FAQs

How does SVMS support the exchange of HSSI?

SVMS leverages automated data exchange between Participants through technical connections, including via other QHIO's, National Frameworks, and SVMS direct connections. Additionally, Direct Messaging services are offered in our portal for Participants to manually exchange information.

Is there flexibility in selecting which SVMS services we'd like?

SVMS offers multiple services, some are inclusive while others are a-la-carte, our goal is to provide right-fitting solutions to each member.

How long does it take to onboard?

Onboarding generally takes 90-180 days but is highly dependent on selected SVMS services, the system in use, the types & number of feeds.

Will you provide coverage for patients across state?

We primarily focus on Northern & Central California, but are happy to discuss tailoring solutions to fit the unique needs of all DxF Participants.

Will you attest to our organization meeting DxF requirements?

No. As QHIO we attested to meet DxF requirements with transaction methods, types & elements. However, meeting all the requirements is a collaborative effort that is highly contingent on your system capabilities, how users are using the system, as well as types of data-sharing connections you have.

How can SVMS help us meet DxF ADT requirements?

We offer ADT alerting features based off of patient panel development as well as Dashboards for users to review upon login. We can support ADT delivery into your system if there is functionality to support this.

Do you store data in a central repository?

Yes, We believe that individuals and care teams are served best when longitudinal records are available at the point of care. These records are created by accumulation of information in repositories and bringing them together when requested.

What if I'm already connected with a data-sharing platform?

Are you sharing all the required DxF technical elements and can your health & social service partners obtain patient information through it? See [DxF FAQ #'s 13 & 22, Pgs 8 & 13](#).

How will SVMS adapt to new DxF requirements & support new use cases?

We envision a future where inclusive health & social service information flows seamlessly, fueling individual-centered care, health equity and thriving communities; and are committed to continue taking steps to advance make this a reality.

Do I need to connect to more than one QHIO?

SVMS is obligated and has committed to exchanging information with all other QHIO's on behalf of DxF Participants, leveraging their single QHIO connection to expand their information sharing radius while minimizing costs & resources.