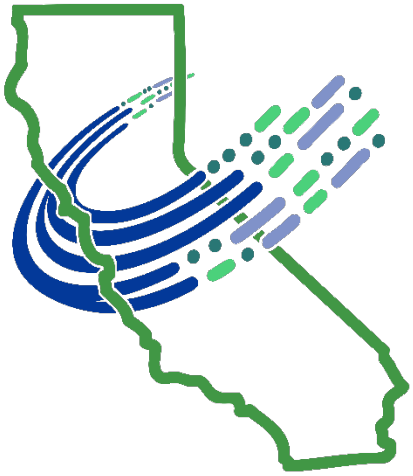

California Care360™

User Guide

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Introduction to CaliforniaCare360™

CaliforniaCare360 is a secure Community Health Record (CHR) platform that enables the electronic sharing and access of health information across participating healthcare organizations. The platform is designed to provide authorized users with timely access to important patient information, regardless of where the data originates, supporting more coordinated and informed care delivery.

SacValley MedShare, in partnership with **KPI Ninja by Health Catalyst**, provides the CaliforniaCare360 platform to support the secure exchange and aggregation of clinical information across the region. CaliforniaCare360 collects and organizes data from multiple healthcare systems and participating organizations to create a comprehensive, longitudinal patient record.

The platform integrates both clinical and administrative data from a variety of sources. This unified view of patient information allows clinicians, care managers, and healthcare administrators to access relevant patient data quickly and securely.

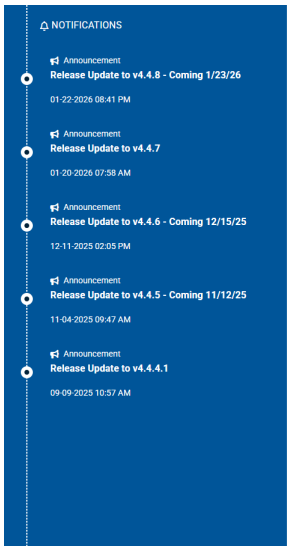
Through CaliforniaCare360, participating organizations can improve care coordination, enhance clinical decision-making, and support population health initiatives. By bringing together data from diverse sources into a single, accessible platform, CaliforniaCare360 enables care teams to better understand patient history, identify care needs, and deliver higher-quality care across the healthcare continuum.

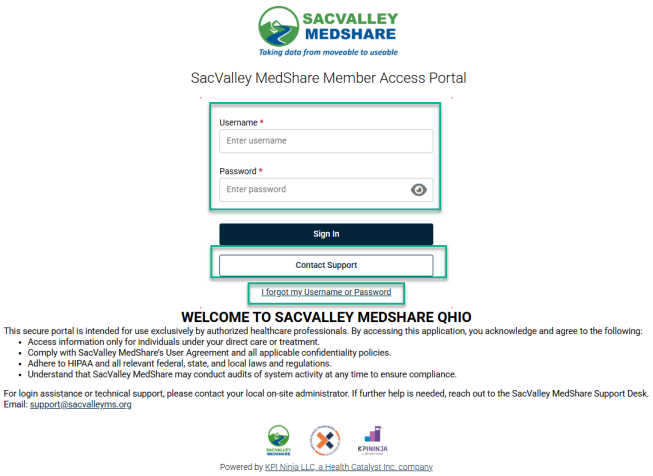
Access and Login

Users access CaliforniaCare360 through the Ninja Universe platform.

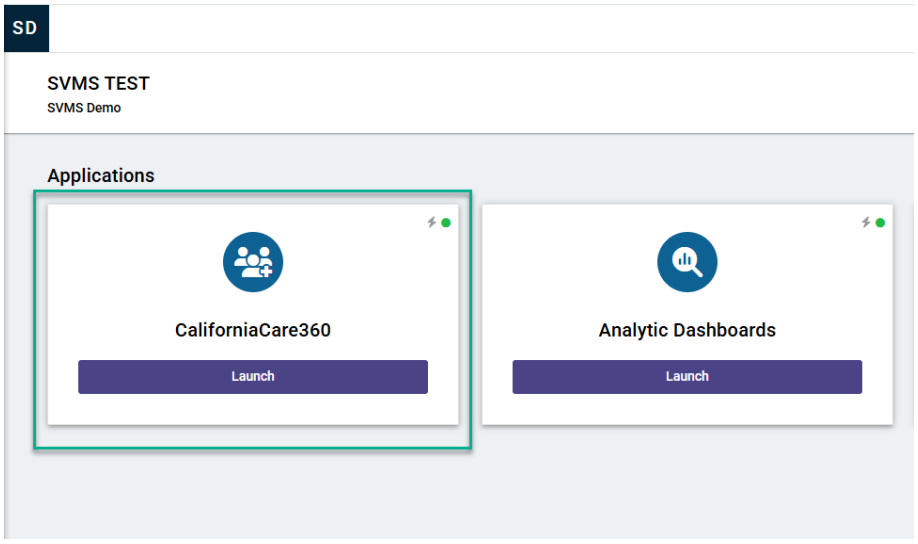
Steps:

1. Log into the Ninja Universe portal using your assigned credentials.





2. From the dashboard, locate the CaliforniaCare360 application tile.



3. Click the tile to launch the application.

Home and Navigation

CaliforniaCare360 includes a navigation panel that allows users to access the main features of the system.

Primary navigation items include:

Dashboard – returns the user to the main Ninja Universe dashboard

Patient Search – allows users to search for patients in the community record

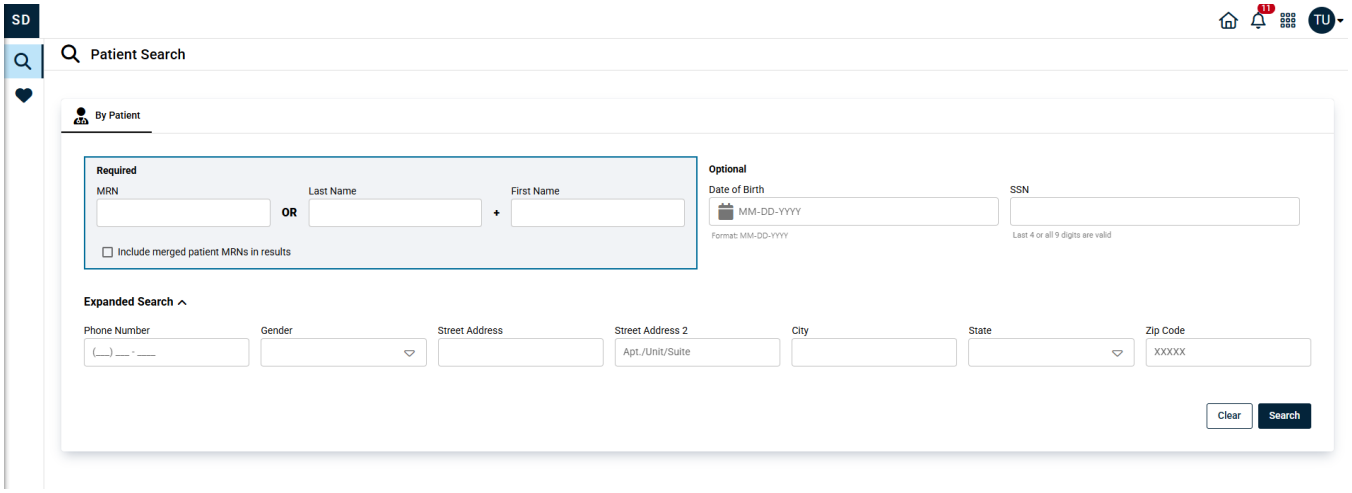
My Patients – displays saved or favorited patients for quick access

Left navigation

Field	Icon	Description
Dashboard		Return to the Dashboard. See the Dashboard section for more information.
Patient Search		Search for patients by MRN, patient name, date of birth, and address. See the Patient Search section for more information.
My Patients		View a list of patients you have favorited.

Patient Search

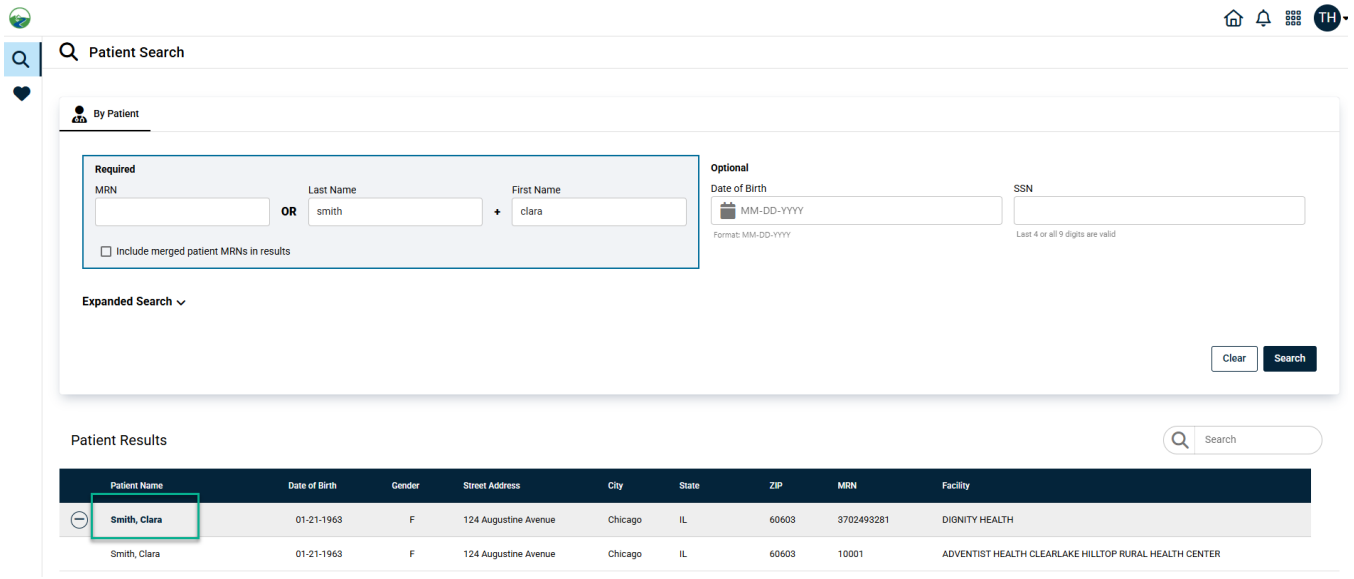
The Patient Search screen is the entry point for locating patient records.



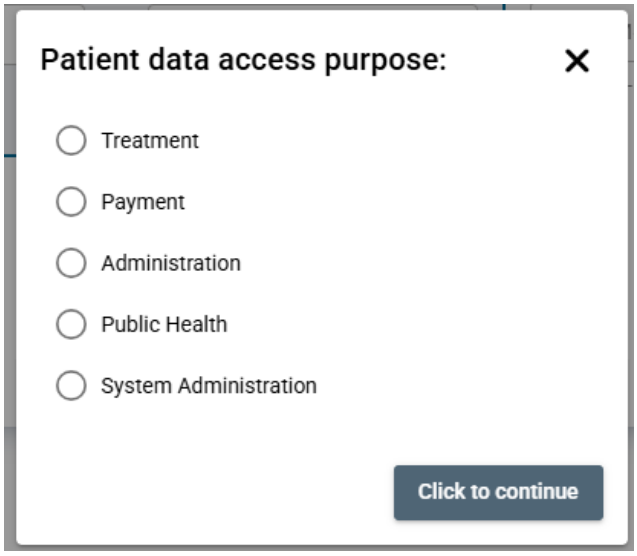
Search for a patient

1. Click the CaliforniaCare360 application.
2. Enter the required fields:
    - MRN *(exact search)* OR
    - Last Name + First Name *(wild card search)*
3. Patients matching the criteria, regardless of their consent status, will display.

4. Click the Patient Name link to view the Patient Details.

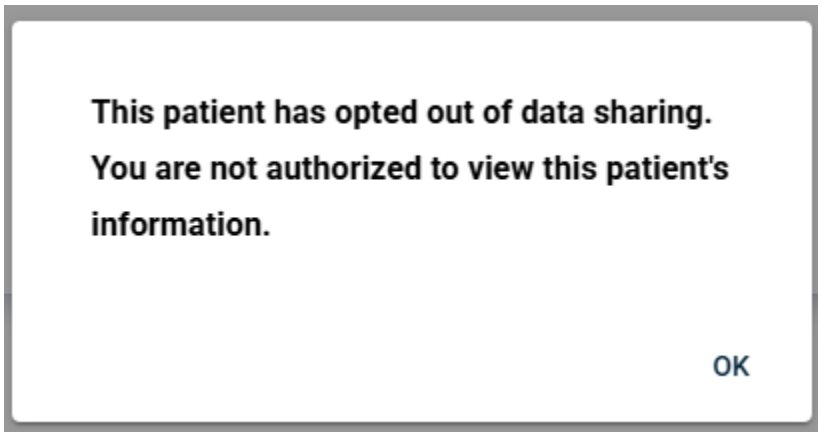


Opted in patients: Select an option in the Purpose attestation dropdown to view the patient record. Select an option from the Purpose attestation dropdown to view the patient record.

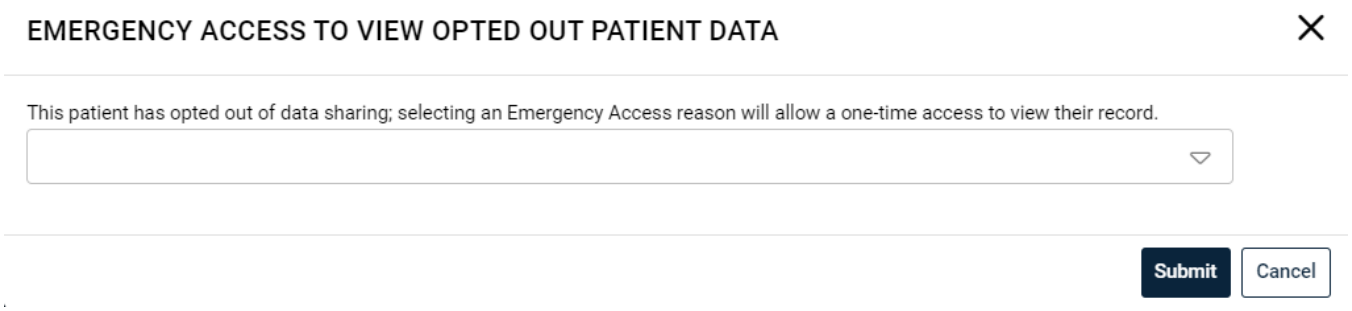


Opted out patients: Varies based on your access.

If you do not have access to opted-out patient data, you will receive a message: " This patient has opted out of data sharing. You are not authorized to view this patient's information", and the patient record will not open.



If you do have access to opted out patient data, you will be required to choose a reason for emergency access. Select an attestation Reason, then click Submit.



Patient Details

The Patient Details displays the aggregated patient record.

This page includes:

- Patient demographics
- Medical record numbers from multiple facilities
  Alerts and notifications
- Quick links to external systems
- Clinical Summary and Timeline View tabs

Clinical Summary

The 'Clinical Summary' section provides an overview of patient demographics, MRNs, alerts, and quick links. It displays comprehensive patient details, including visit history, allergies, medications, and more. This tab is the default view on the screen and offers a detailed snapshot of the patient's clinical information.

Patient Details

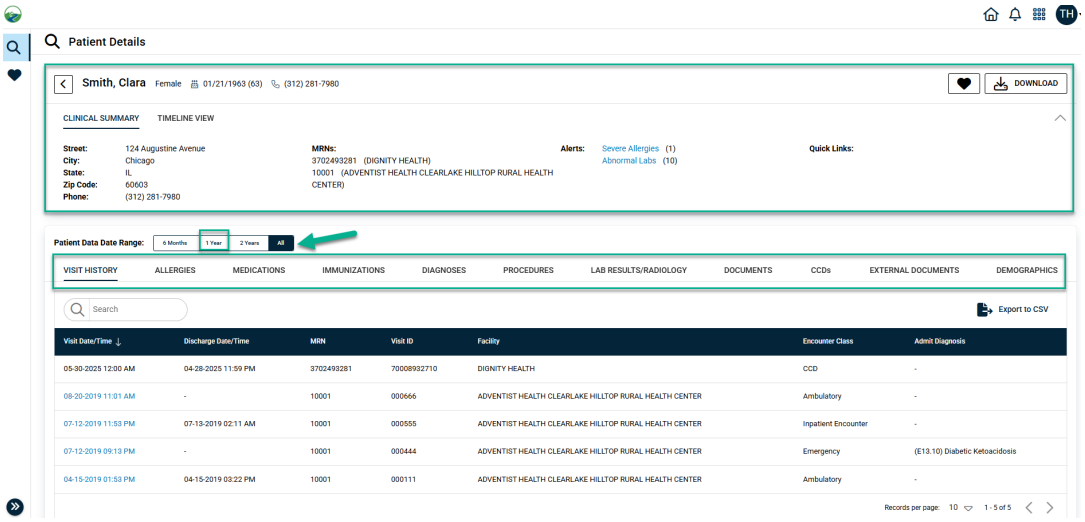
- Patient demographics
- All associated MRNs
- Alerts
- Quick Links
- Super CCDA options

Clinical data tabs

- Search
- Sort
- Export

Super CCD/ Consolidated CCD

You can download the Consolidated Clinical Document Architecture (CCDA) in XML, HTML, or JSON format. Simply click the Super CCDA button, select the needed options, then click Download.



Viewing Clinical Data

Clinical data is organized into tabs within the Clinical Summary.

Visit History

The Visit History subtab displays the Admit Date/Time for all visit types, the Discharge Date/Time for Inpatient visits, MRN, Visit ID, Facility, Encounter Type and Admitting Diagnosis for inpatient visits, if available, for each visit.

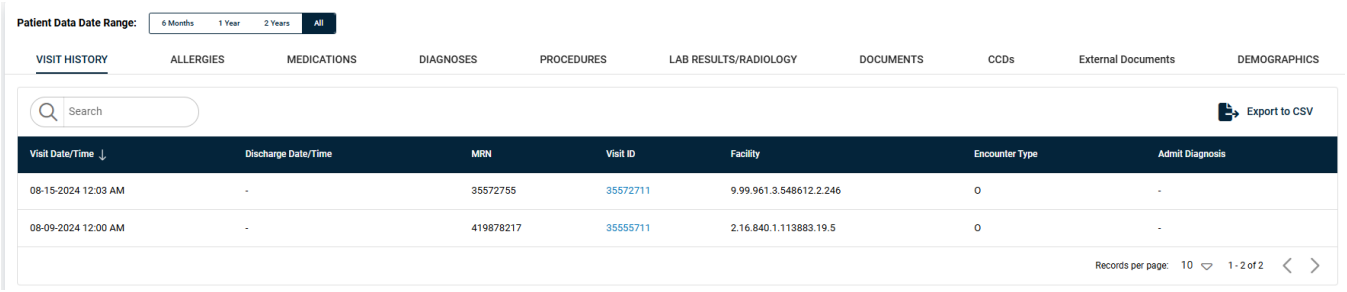
Note

The Visit History tab only displays HL7 data. CCD data is not available in this view.

Available actions:

- Search for an encounter by adding any applicable search criteria
- Press Enter or click the magnifying glass icon
- Sort by any column by clicking the up or down arrows that appear when you hover over the column name. This screen is sorted by Admit Date/Time by default
- Click the Visit ID link to open the visit Face Sheet Details
- Click the Export to CSV button in the upper right corner of the tab to view or download a summary of all visits

- Clicking the Records per page dropdown at the bottom right of the tab to change the number of records per page
- Use the left and right arrows to navigate through the pages



Face Sheet and Visit Details

The Face sheet and Visit Details contain the same sections in addition to Lab Results/Radiology and Documents/Reports. Face Sheet or Face Sheet and Visit details:

- Click the Visit ID link and use the Face Sheet dropdown to view the Face Sheet or the Face Sheet and Visit Details
    - The Face Sheet contains information about Patient Details, Visit Information, Emergency Contact, Guarantor, Insurance Information, Care Team, Allergies, Diagnosis Procedures, and Vitals
    - The Face Sheet and Visit Details contain the same sections in addition to the Lab Results/Radiology and Documents/Reports associated with the visit
- Click the Print icon to print or save the document in PDF format
- Click the Download Care Summary icon to download a .txt version of the document to your computer

Allergies

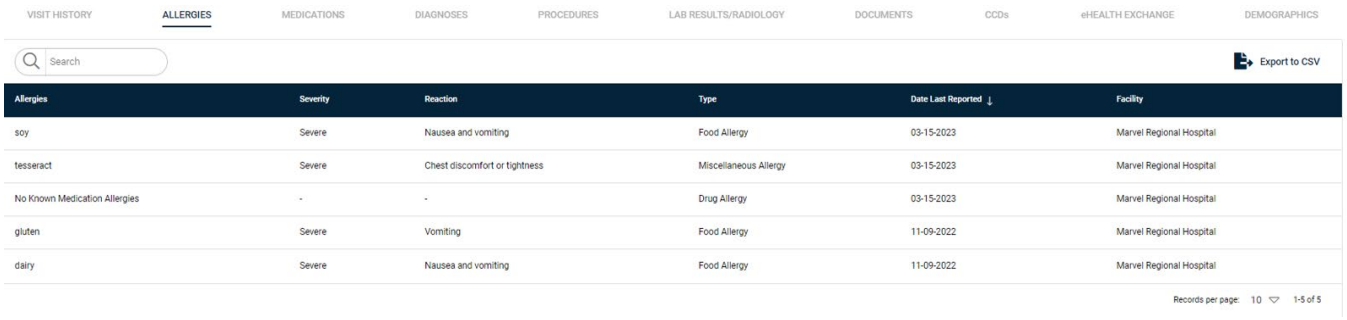
The Allergies subtab displays all allergies recorded for the patient. You can view the Allergy, Severity, Reaction, Type, Date Last Reported, and Facility.

Note

The Allergies tab only displays HL7 data. CCD data is not available in this view.

Available actions:

- Add search criteria to search for an allergy
- Click Enter or click the magnifying glass icon
- Click Export to CSV in the upper right corner to export the allergies list
- Click the Records per page dropdown to change the number of displayed records
- Use the left and right arrows to navigate through the pages



Medications

The Medications subtab displays a history of reported medications from various sources. It is separated into the following three sections:

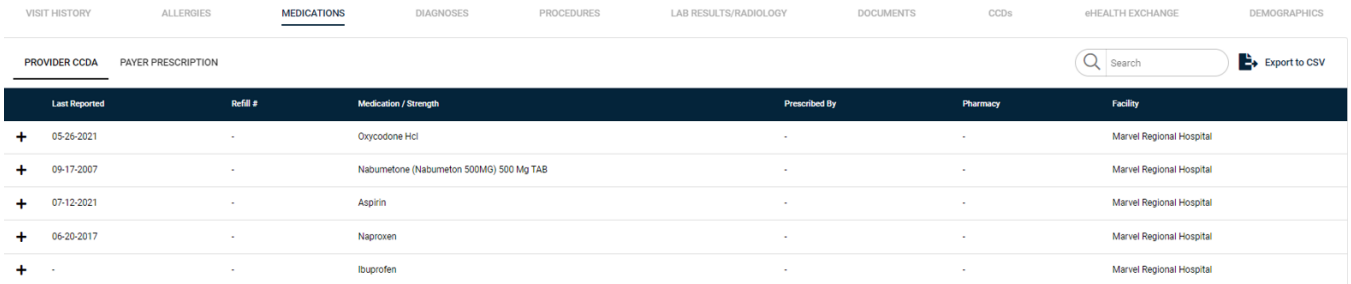
- Provider CCDA: The medication noted in an encounter.
- Payer Prescription: The information displayed can include medication Last Fill date, Refill #, Medication/Strength, Prescribed By, Pharmacy, and Payer. The source data may vary, depending on contributing sources. The most typical source is MedicaidRx data.
- Ambulatory Medications: The patient's ambulatory (outpatient) medication history.

Note

Medications displayed in a red font are controlled substances. The Medications tab only displays HL7 data. CCD data is not available in this view.

Available actions:

- Search for a medication by adding search criteria in either tab
- Click Enter or click the magnifying glass icon
- Sort by any column by clicking the up or down arrows that appear when you hover over the column name
- Click the + icon on the left side of the table to view additional details about the medication in the Provider CCDA tab
- Click Export to CSV in the upper right corner to export the medications list
- Click the Records per page dropdown to change the number of displayed records
- Use the left and right arrows to navigate through the pages



	Last Reported	Refill #	Medication / Strength	Prescribed By	Pharmacy	Facility
+	05-26-2021	-	Oxycodone Hcl	-	-	Marvel Regional Hospital
+	09-17-2007	-	Nabumetone (Nabumeton 500MG) 500 Mg TAB	-	-	Marvel Regional Hospital
+	07-12-2021	-	Aspirin	-	-	Marvel Regional Hospital
+	06-20-2017	-	Naproxen	-	-	Marvel Regional Hospital
+	-	-	Ibuprofen	-	-	Marvel Regional Hospital

Immunizations

The immunizations subtab displays the immunizations history, including messages from CCD and VXU. You can see the date of the immunization for all doses available, and you can see the completion status for an immunization. Additionally, you can see if an immunization was refused or if there were any contraindications or reactions.

Note

The immunizations tab only displays HL7 data. CCD data is not available in this view.

Available actions:

- Search for an immunization by adding search criteria, then press Enter or click the magnifying glass icon
- Sort by any column by clicking the up or down arrows that appear when you hover over the column name
- Click Export to CSV in the upper right corner to export the medications list
- Click the Records per page dropdown to change the number of displayed records
- Use the left and right arrows to navigate through the pages

Diagnoses

The Diagnoses subtab displays all recorded diagnoses for the patient. View the Date Last Reported, Diagnosis Code and Description, related SNOMED Code and Description, Code Type, and the reporting Facility, if available.

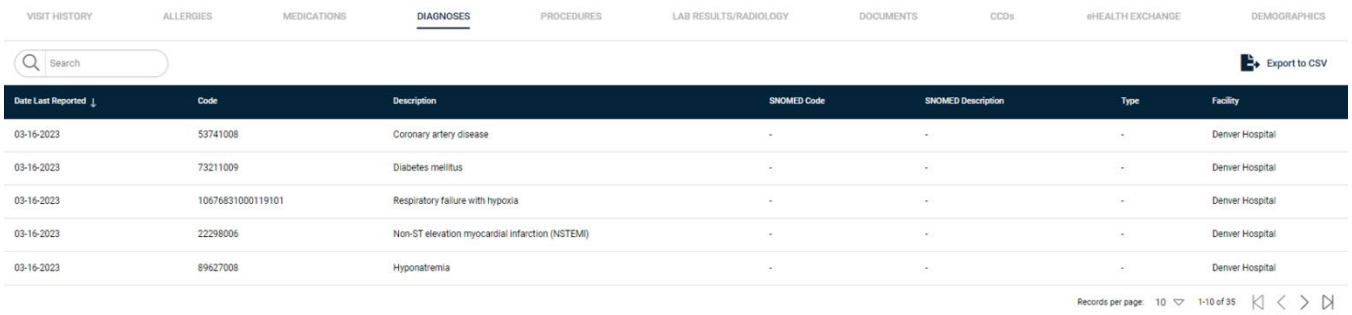
Note

The Diagnoses tab only displays HL7 data. CCD data is not available in this view.

Available actions:

- Search for a Diagnosis by adding search criteria
- Click Enter or click the magnifying glass icon
- Hover over the column name to sort the column by clicking the up or down arrows
- Click Export to CSV in the upper right corner to export the diagnoses list

- Click the Records per page dropdown to change the number of displayed records
- Use the left and right arrows to navigate through the pages



Procedures

The Procedures subtab displays all recorded procedures for the patient. You can view the Procedure Date, Description, Procedure Code, Coding System, Status, and reporting Facility.

Note

The Procedures tab only displays HL7 data. CCD data is not available in this view.

Available actions:

- Search for a Procedure by adding search criteria
- Click Enter or click the magnifying glass icon
- Hover over the column name to sort the column by clicking the up or down arrows
- Click Export to CSV in the upper right corner to export the procedures list
- Click the Records per page dropdown to change the number of displayed records
- Use the left and right arrows to navigate through the pages

Lab Results/Radiology

The Lab Results/Radiology subtab displays the Lab, Pathology, Microbiology and Radiology results recorded for the patient. You can view the Observation Date, Test Type, Description, abnormal result Alerts, Ordering Provider, Facility, and result Status.

Note

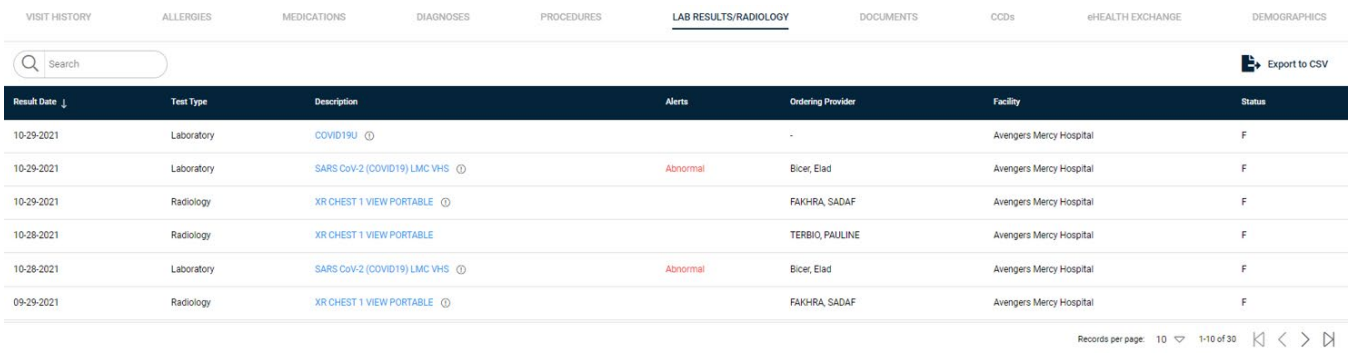
The Lab Results/Radiology tab only displays HL7 data. CCD data is not available in this view.

Available actions:

- Search for a result by adding search criteria
- Click Enter or click the magnifying glass icon
- Hover over the column name to sort the column by clicking the up or down arrows. The results are sorted by Observation Date, by default

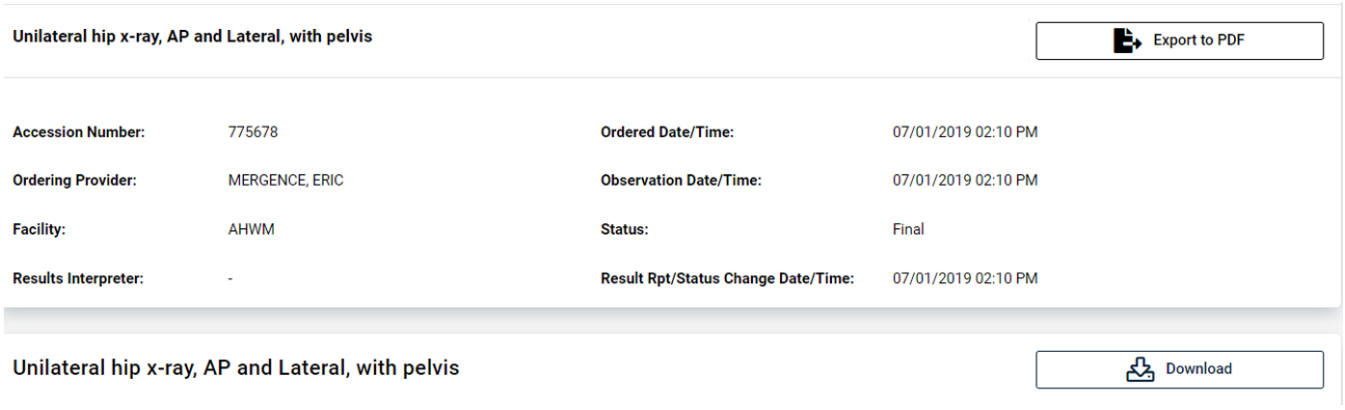
Test types: Include Labs, Radiology, Microbiology, and Pathology.

- Click Export to CSV in the upper right corner to export the visit history list
- Click the Records per page dropdown to change the number of displayed records
- Use the left and right arrows to navigate through the pages



Results details:

- Click the result Description link to view the Report Details. The details open in a new browser tab. The Radiology details fields differ from the other types of results.
- Click Export to PDF at the top of the screen to export the report (Lab and Radiology results).
- Click Download at the bottom of the screen to download a .txt version (Radiology only).
- Click View Image to view the PACS images. There is no limit to the number of PACS vendor configurations.



Documents

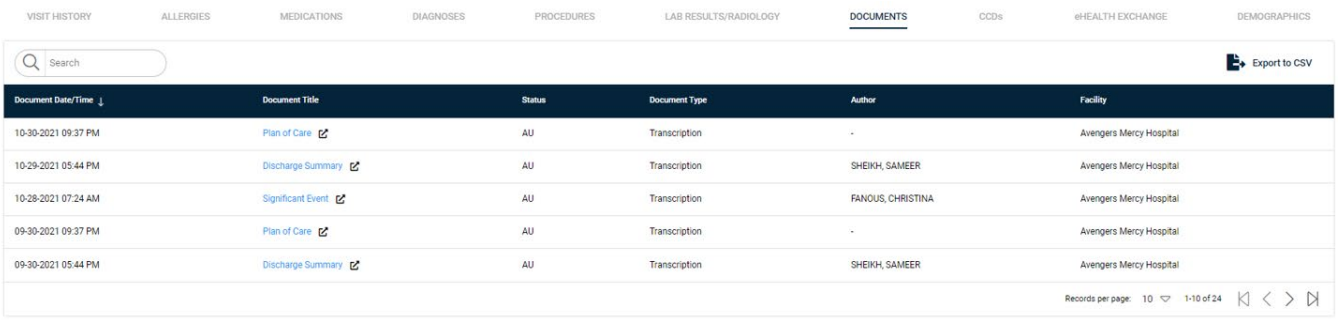
The Documents subtab displays transcription documents associated with the patient. You can view the Document Date/Time, Document Title, Status, Document Type, Author, and Facility.

Note

The Documents tab only displays HL7 data. CCD data is not available in this view.

Available actions:

- Search for a document by adding search criteria
- Click Enter or click the magnifying glass icon
- Hover over the column name to sort the column by clicking the up or down arrows. The results are sorted by the Document Date, by default
- Click Export to CSV to export the visit history list
- Click the Records per page dropdown to change the number of displayed records
- Use the left and right arrows to navigate through the pages



Document details:

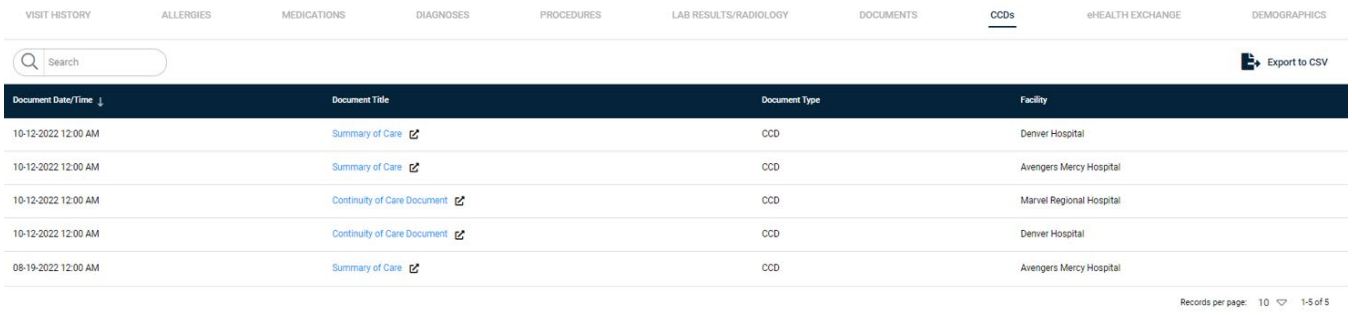
- Click the Document Title link to view the Patient Document Details. The details open in a new browser tab. The format varies based on the document type. You can print or download the details.
- Click the Print dropdown to:
    - Print or save the document in PDF format
    - Download a .txt version of the document to your computer

CCDs

The CCDs subtab displays all the Continuity of Care Documents (CCDs) associated with a patient. You can view the Provide and Register (PnR) Document Date/Time, Document Title, Document Type, and Facility.

Available actions:

- Search for a document by adding search criteria
- Click Enter or click the magnifying glass icon
- Hover over the column name to sort the column by clicking the up or down arrows. By default, CCDs are sorted by the Document Date.
- Click Export to CSV in the upper right corner to export the visit history list
- Click the Records per page dropdown to change the number of displayed records. Click the left and right arrows to navigate through the pages.



CCD document details:

- Click the CCD Document Title link to view the Patient Document Details. The details open in a new browser tab.
- The Print option enables you to print or save the document in PDF format
- The Download option downloads a text (.txt) version of the document to your computer

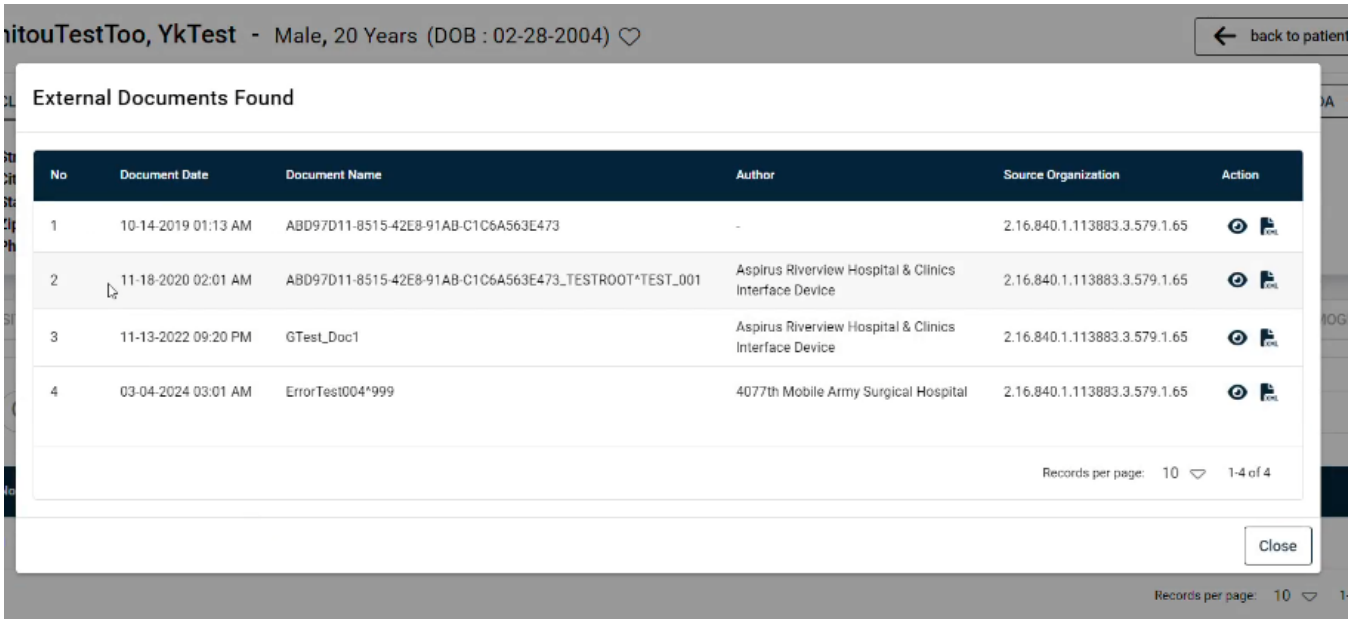
External Documents

The External Documents subtab displays documents available from your interchange connections.

To find an external document:

1. Click the External Documents subtab from the needed patient. The patient search is automatically initiated when you click the tab.
2. Change the date range, if needed. The default is 1 year.

3. Click on the correct patient in the results to begin the document search. All found documents will display on the External Documents Found popup, including any without a date.



4. Click the eye icon to view the document or the PDF icon to open it in PDF format.

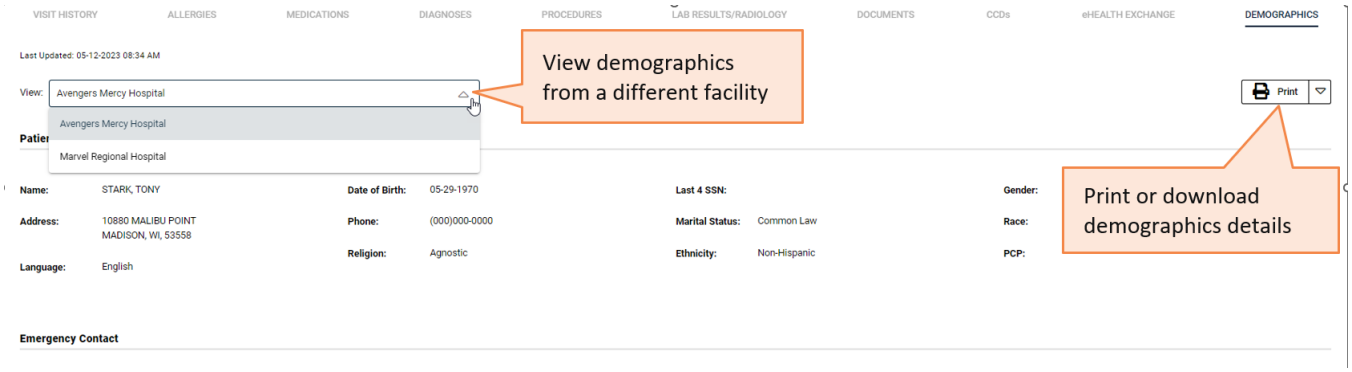
Demographics

The Demographics subtab displays the patient demographics that have been last reported by each facility.

Note

The Demographics subtab only displays HL7 data. CCD data is not available in this view.

Click the View dropdown to select a different facility. Save a copy by clicking the Print dropdown and selecting Print or Download.



Timeline View

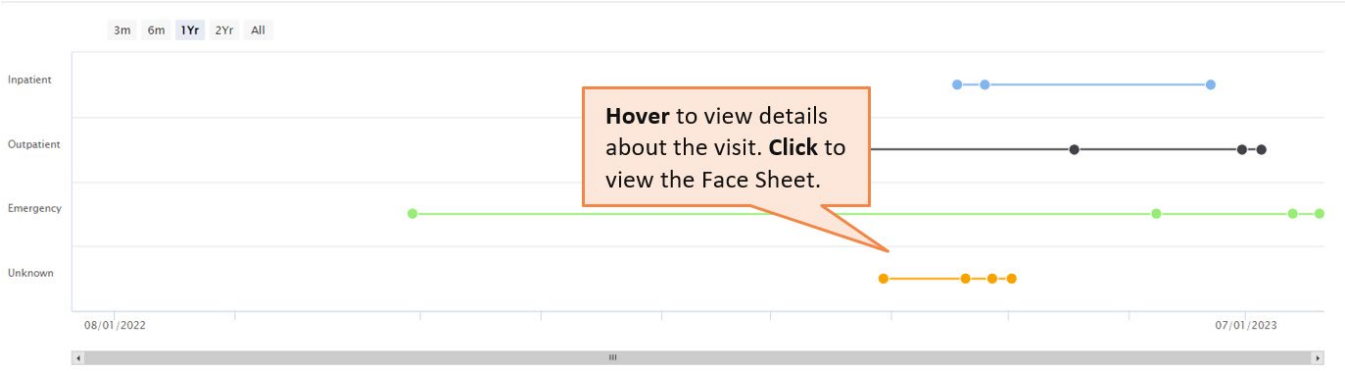
The Timeline View provides a quick glance at the patient over a time and includes admission types, lab tests, and trends.

Encounter Timeline

The Encounter Timeline enables you to view the patient's encounter types (Inpatient, Outpatient, Emergency, unknown) over a specific time span (3 months, 6 months, 1 year, 2 years, or All). Hover over a point to view specific information about the visit. Click a point to view the Face Sheet Patient Details page for the encounter.

Note

Encounters flagged as unknown were submitted without an encounter type.



Lab Trends

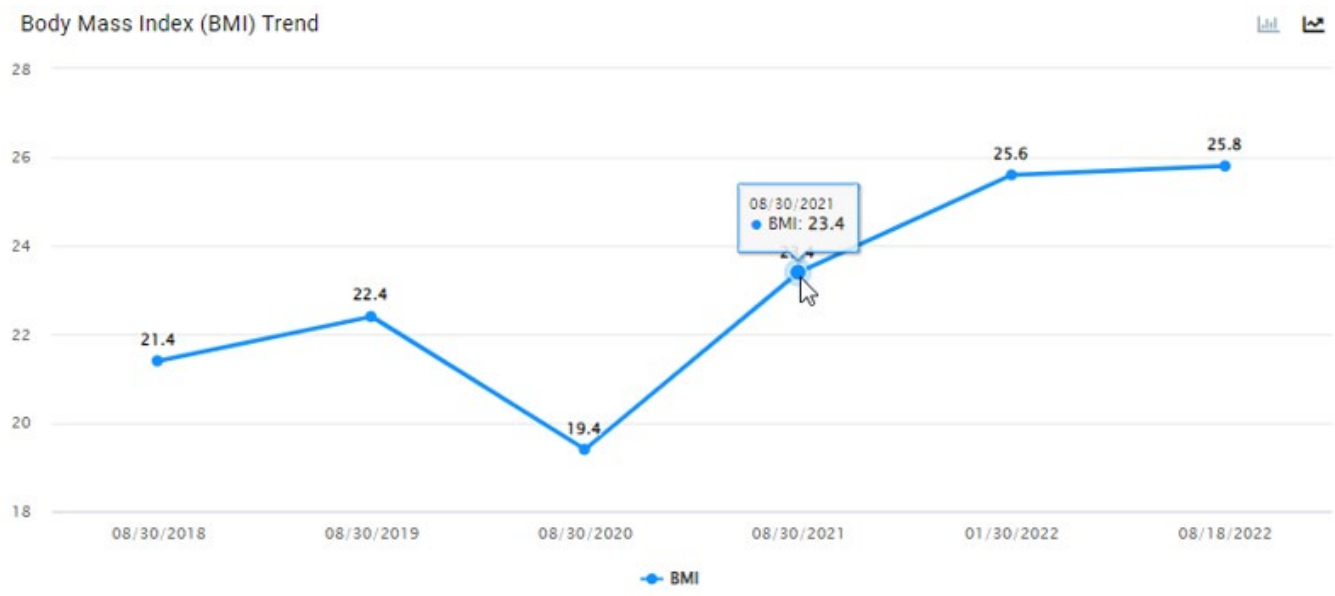
List of lab tests that have been completed for the patient. By default, the lab tests are displayed in chronological order with the most recent lab at the top by default. However, you can click a column to sort by it.

Field	Description
Search	Search to quickly find a specific lab test. Enter your criteria then click Enter or click the magnifying glass
Test Name	The name of the specific lab test for the patient
Recent Result Date	The date of the most recent lab test for the patient

Most Recent Result	The result of the most recent lab test for the patient./td>
Units	The units associated with the most recent lab test for the patient (i.e., calcium is mg/DL)
Flag	A red circle indicates that the test result is out of the normal range
Trend	The trend for all lab results of this type for the patient

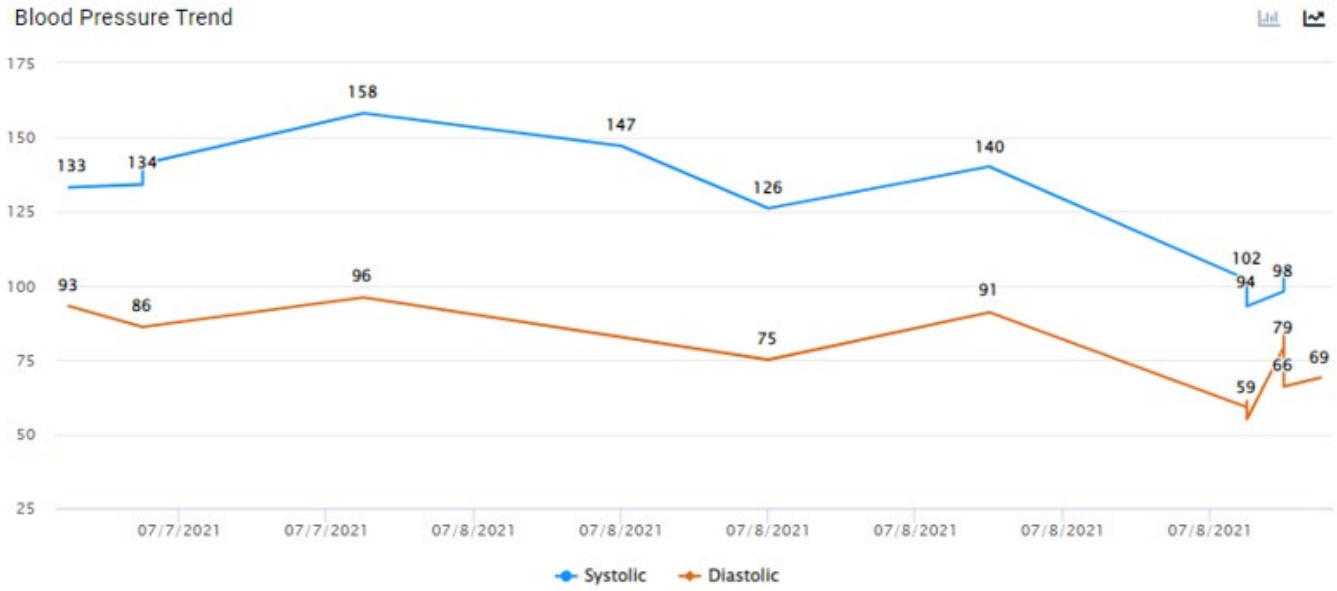
Body Mass Index (BMI) Trend

Displays the BMI trend for the patient over time. Hover over a point to view the date and BMI level. Click the chart icons in the corner to switch between a bar and line chart. A line chart displays by default.



Blood Pressure Trend

Displays the systolic and diastolic blood pressure trend for the patient over time. Hover over a point to view the date and blood pressure. Click the chart icons in the corner to switch between a bar and line chart. A line chart displays by
default.



A1C Trend

Displays the A1C trend for the patient over time. Hover over a point to view the date and A1C level. Click the chart icons in the corner to switch between a bar and line chart. A line chart displays by
default.

LDL Trend

Displays the low-density lipoprotein (LDL) trend for the patient over time. Hover over a point to view the date and LDL level. Click the chart icons in the corner to switch between a bar and line chart. A line chart displays by default.